

Late Pick-Up Policy

The Starfish Academy Educare Centre (Pty) Ltd

Policy:

Ensuring timely pick-up of your child is crucial. While we understand emergencies may arise, parents arriving after the scheduled pick-up time will incur a late fee of R50.00 for every 15 minutes overdue.

Parents are responsible for arranging transportation to and from The Starfish Academy.

In case of transportation difficulties, please promptly notify our staff.

Children must be picked up within 30 minutes of the posted closing time.

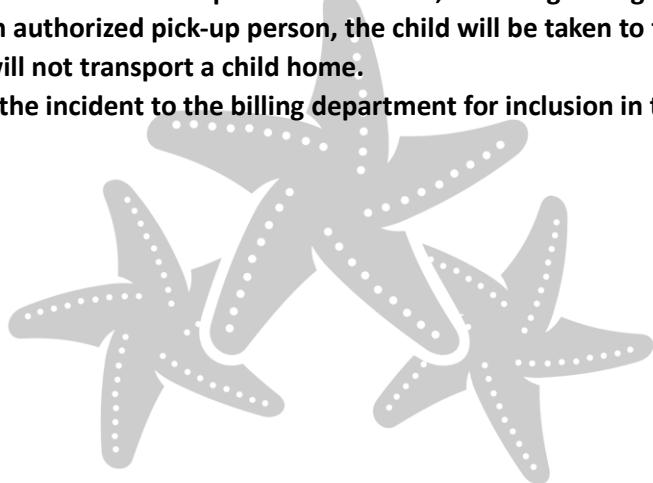
Procedure:

Our staff will make every effort to contact the provided numbers, including emergency contacts.

If unsuccessful in reaching an authorized pick-up person, the child will be taken to the nearest police station.

The Starfish Academy staff will not transport a child home.

The Team Leader will report the incident to the billing department for inclusion in the next month's billing cycle.



STARFISH ACADEMY
WHERE STARS ARE RAISED